The Travel Space Referral Club Terms and Conditions

The Travel Space Referral Club rewards valued clients who introduce friends and family to our organised tours and cruises. By participating in the Referral Club, you agree to these terms and conditions:

1. Eligibility

- The Referral Club is open to existing clients of The Travel Space.
- Existing clients may refer new clients to book an eligible organised tour or cruise.
- Existing clients may also refer other existing clients, provided they are joining the referring client on the same tour or cruise.
- The Travel Space must receive the referral before confirming the referred client's booking.
- The referred client must be aware of and consent to their referral.
- Referral benefits cannot be applied retrospectively to existing confirmed bookings.

2. Referral Benefits

- The referring client will receive a travel credit calculated as a percentage of the referred client's final eligible booking value.
- The referred client will receive a percentage discount on their eligible organised tour or cruise booking.
- Both the referral discount and travel credit percentages vary depending on the travel product booked.
- The applicable percentages will be confirmed by The Travel Space before the referred client's booking is finalised.
- Where the referred client is an existing client of The Travel Space, both clients must be booked on the same organised tour or cruise to qualify for referral benefits. The referring client will receive a discount on their own booking in lieu of a future travel credit.
- Travel credits will be issued to the referring client once the referred client has completed their eligible travel.

3. Qualifying Bookings

- Benefits apply only to selected organised tours and cruises booked directly through The Travel Space.
- The Travel Space determines eligible products and rewards and will confirm them before booking.
- Flights, accommodation-only bookings, travel insurance, and other standalone services are excluded unless otherwise advised.
- Referral discounts cannot be combined with other offers or discounts unless The Travel Space expressly approves it.
- Bookings must be confirmed and paid in full under the applicable booking terms.

4. Travel Credits

- Travel credits are issued only after the referred client completes their travel.
- Credits will be applied to future bookings made directly with The Travel Space.
- Credits are not redeemable for cash.
- Credits cannot be applied retrospectively to existing bookings.
- Credits are valid for 3 years from the date of issue, subject to Australian Consumer Law.
- Credits cannot be used for cancelled or otherwise ineligible bookings.
- Travel credits apply to new client referrals only.

5. Cancellations and Changes

- If the referred client cancels or does not complete their travel, no referral credit will be issued.
- If a booking changes, the referral benefit may be recalculated using the revised eligible booking value.
- Any discount already applied remains subject to the relevant booking and cancellation conditions.
- Where an existing client has been referred to join another existing client on the same trip, both clients must travel on that trip for the referral benefits to apply. If either client cancels or transfers to another departure, referral eligibility will be reassessed.

6. Multiple Referrals

- Clients may refer more than one friend or family member.
- A separate travel credit may be earned for each qualifying referral.
- If more than one client refers the same person, the reward goes to the first eligible referral recorded by The Travel Space.
- Clients cannot earn referral credits on their own bookings.
- Discounts for existing client referrals are permitted in accordance with Section 2.

7. General Conditions

- The Travel Space may amend, suspend, or discontinue the Referral Club, subject to applicable law.
- Changes will not retrospectively remove benefits already earned under the terms in effect when the referral was accepted.
- The Travel Space may reject referrals that do not meet the eligibility criteria or involve fraudulent or misleading activity.
- Participation does not guarantee availability of any organised tour, cruise, or other travel product.
- Nothing in these terms excludes or limits rights under Australian Consumer Law.

8. Privacy

Personal information collected through the Referral Club will be handled in accordance with The Travel Space Privacy Policy and applicable Australian privacy laws.
Referring clients must obtain permission before sharing another person's contact details. The Travel Space will use referral information to administer the program and will send marketing communications only where legally permitted.

9. Contact

For information about the Referral Club, eligible bookings, or travel credits, contact Ed or Kristen at The Travel Space.
Website: www.thetravelspace.com.au

These terms and conditions are effective from 1 October 2026.